

# CUYAMA BUCKHORN

*"Come as you are"*

*Welcome to Cuyama Buckhorn! We are thrilled to host you in The Hidden Valley of Enchantment! To make your stay more comfortable we wanted to share a few tips.*

## CHECK OUT

Please plan to check-out by 11am. Visit the front desk or call (661) 766-2825 Ext. 1 with any late check-out requests.

No in-person check out needed! Please leave your hotel key in your room and your final folio will be emailed to you after your departure.

## GENERAL NOTES

We hold a \$100 credit card authorization on the credit card on file for each day of your stay, to cover incidentals. If incidentals are not purchased, charges will not be placed and authorization will be released.

Please contact us at (661) 755-2825 Ext. 1 between 9am – 9pm for hotel questions or requests. You can also visit us in the lobby or at The Buck Stop Coffee Shop during our restaurant hours!

## FURRY FRIENDS

We welcome furry guests! A \$30 one-time, pet fee will be charged upon arrival. Please ensure they are supervised and on leash outside of the room at all times.

Pets are not permitted in the restaurant or by the pool (service animals are an exception). Pups can do their business on our Pup Patch located in the hotel parking lot.

## STAY HYDRATED

Need a refill? We have filtered RO (Reverse Osmosis) water and ice available next to the pool table for self-service. Look for the "ice" sign!

## POLICES

### Firepit Hours

Sunset – 11pm

### Pool Hours

9am – 10pm

### Quiet Hours

10pm – 9am

### No Smoking

A \$250 cleaning fee will be charged if the presence of smoke is detected in your room.

### No Outside Food & Drink

Outside goodies are not permitted in our property's common areas.

### Poolside Rules

No diving and no pets or glass by the pool, please.

## RING US

Please feel free to contact us at (661) 766-2825 Ext. 1 between 9am – 9pm with any questions or requests during your stay and we'll be happy to help!

If there is an after hours emergency, please contact (661) 477-1262. If you need additional assistance, please refer to the emergency phone numbers on the back door of the main building.